

You said, We did



Building the Right Support (BRS) is the 2015 national plan for people with a learning disability, autism or both.

It tells you how areas will close some specialist hospital places.



It also tells you how areas are setting up community services closer to people's homes.







People and partners told us what they thought of the programme.





Here are some things we have done following their feedback:


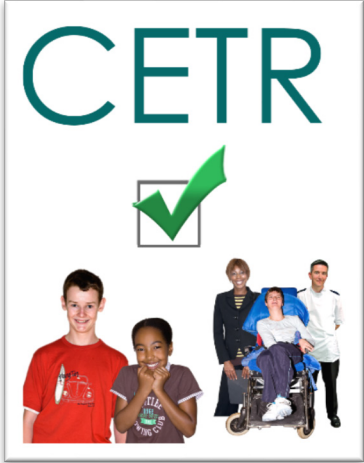

	<p>You said:</p> <p>“There is not enough accessible housing. It is often bad quality and there is not enough choice”</p>
	<p>We did:</p> <p>We employed 9 Housing Leads across all NHS regions.</p> <p>They support Transforming Care Partnerships (TCPs) to develop housing, work with partners and access money.</p>
	<p>NHS England has a £100million budget.</p> <p>This is to adapt housing and develop new types of housing.</p>





 <p>TCPs</p>	<p>We have created lots of ways to support Transforming Care Partnerships (TCPs) to develop housing.</p> <p>This includes guides such as Building the Right Home, webinars, workshops and housing advice sessions.</p>
	<p>Each area is writing a housing plan.</p> <p>The plan looks for gaps in services for the people living in the area.</p>
	<p>The plan works with local housing teams and providers to offer new ways to meet housing needs.</p>

	<p>You said:</p> <p>“Many TCPs are still concerned about staff”</p>
	<p>We did:</p> <p>NHS England is working with Health Education England and Skills for Care to recruit and train new staff.</p>
	<p>We have a national campaign to recruit staff for social care.</p>
	<p>There is an NHS campaign to recruit nurses.</p> <p>This includes learning disability nurses.</p>




	<p>Areas are helped to develop workforce plans.</p>
	<p>A programme has been set up to make sure the culture of the workforce matches the aims in 'Building the Right Support'.</p>
	<p>A group has been set up to look at how Brexit may affect social care.</p>
	<p>NHS England has set up a Children and Young People Team.</p> <p>They are spending £2million working with the Department for Education and Council for Disabled Children to speed up progress of Transforming Care for children and young people</p>




	<p>who have a learning disability, autism or both.</p>
 	<p>Six TCPs have made a step change in making support and services better.</p> <p>This means fewer people will have placements away from home.</p> <p>This is a chance to develop learning and to try out new approaches.</p> <p>These Transforming Care Partnerships (TCPs) will share learning and experience with others.</p>
	<p>Each region has a children and young people Strategic Case Manager.</p> <p>The manager supports and challenges Transforming Care Partnerships (TCPs) in how they meet</p>





	<p>the needs of children and young people.</p>
	<p>Areas get help to make sure children and young people have a Care, Education and Treatment Review (CETR) when they need one.</p> <p>This brings together children's and young people's education, treatment and care in a way that meets their needs.</p>
	<p>There is guidance called:</p> <p>‘Developing Support Services for Children and Young People with a learning disability, autism or both.’</p>




	<p>A steering group has been set up.</p> <p>This will make the system for children and young people better.</p>
	<p>We meet with parent carers and other groups.</p> <p>We have parent carer and young peoples' reps on our groups.</p>
	<p>You said:</p> <p>“There are too few skilled commissioners with knowledge and credibility”</p>
	<p>We did:</p> <p>We know what good services and support look like. This is through the national service document.</p> <p>This helps commissioners to support people in the best ways.</p>

 <p>TCPs</p>	<p>We are working with Transforming Care Partnerships (TCPs) to share good ways of working.</p> <p>We support peer to peer learning.</p>
	<ul style="list-style-type: none">• We support new ways of commissioning such as developing the provider market. <p>This makes sure there is good support in local areas.</p>
	<ul style="list-style-type: none">• There is work to develop commissioners, such as the qualification in commissioning for wellbeing.
	<ul style="list-style-type: none">• There is mentoring for commissioners to develop small, person-centred providers.


	<ul style="list-style-type: none">• Projects such as 'Ask, Listen, Do' help us learn from people and families.• Listening to the people who use services makes their care and support better.
	<p>You said:</p> <p>“Co-production does not happen in all areas”</p> <p>Co-production is making sure that people who use services help to decide how the services work.</p>
	<p>We did:</p> <p>NHS England employs Learning disability and autism advisors with lived experience.</p> <p>They make sure co-production plays a big part in planning and delivering services.</p>





	<p>There is a tool kit to help areas to co-produce.</p>
	<p>NHS England has a Learning Disability and Autism Advisory Group.</p> <p>This is made up of experts by experience. They check that 'Transforming Care' and 'Building the Right Support' are working well.</p>
	<p>The 'Transforming Care Empowerment Steering Group' has members who are experts by experience.</p> <p>They give advice on how to co-produce services and to work in a person-centred way.</p>

	<p>Some regions have experts by experience who support Transforming Care work.</p> <p>Others use networks such as Learning Disability Networks.</p>
 <p>TCPs</p>	<p>You said:</p> <p>“It is harder to see how councils are involved in this process”</p>
 <p>TCPs</p>	<p>We did:</p> <p>The programme has strengthened support for councils and their partners who are part of the Transforming Care Agenda.</p>
	<p>The Local Government Association (LGA) and Association of Directors of Adult Social Services (ADASS) support this work through the ADASS learning disability policy network</p>



 	<p>and the regional learning commissioning networks.</p> <p>There is an ADASS lead for Transforming Care and learning disability.</p> <p>The LGA chose seven regional advisors to work with councils and TCPs.</p> <p>The LGA supports work around funding.</p>
	<p>You said:</p> <p>“money is still a problem, particularly who pays for what.”</p>

 	<p>We did:</p> <p>'Building the Right Support' says that Transforming Care Partnerships (TCPs) should use the money they spend as a whole system to deliver support in a different way.</p> <p>This means better services and support for people.</p> <p>NHS England has spent £30million on community support so that hospitals are used less.</p>
 	<p>Money now goes to local partnerships for people leaving hospital.</p> <p>Feedback from local areas has made the Funding Transfer Agreement simpler.</p> <p>The Funding Transfer Agreement uses money that would have been spent</p>

	<p>on in-patient care for a person to support them in the community.</p> <p>We have a finance group to help money flow better through the system.</p>
	<p>We have model agreements for local partnerships to use.</p> <p>These help pool budgets or transfer agreements.</p> <p>They help TCPs develop strong money plans.</p>
	<p>The Local Government Association (LGA) has a finance advisor to support councils and Transforming Care partners (TCPs).</p>

	<p>The Local Government Association (LGA) and the Association of Directors of Adult Social Services (ADASS) have run money workshops to support local problem-solving.</p>
	<p>We have developed guidance such as updating 'Who Pays'.</p>
	<p>There is a personal budgets toolkit.</p> <p>This supports people to have choice and control over how their health needs are met.</p>
	<p>You said:</p> <p>“Community services – there is still so much to do!”</p>

  	<p>We did:</p> <p>The Local Government Association (LGA) is helping companies to set up different services that can be delivered locally.</p> <p>In 2018/2019 there is extra support for Transforming Care Partnerships (TCPs).</p> <p>NHS England led a project for commissioners to develop small, person-centred providers.</p>
	<p>NHS England has an extra £10million for Transforming Care Partnerships (TCPs) to set up good community services.</p>
	<p>There is peer reviewing for specialist community services for Transforming Care Partnerships (TCPs).</p>

	<p>This makes sure services are meeting people's needs.</p>
 <p>The illustration shows a group of people representing different sectors: NHS (blue logo), Local Council (green logo), and Family (pink logo). A person in a wheelchair is also present. A green map of the UK is shown to the right. Below the group, the text 'TCPs' is written in large, bold, black letters.</p>	<p>Transforming Care Partnerships (TCPs) are looking at new ways to make sure there is good care and support.</p> <p>Arden, Solihull and Lancashire TCPs offer examples of how they work with providers.</p>
 <p>The illustration shows two people sitting and talking. A purple circle is at the bottom with the word 'Assessment' written in white.</p>	<p>Regions work with Transforming Care Partnerships (TCPs) and providers to check people's need and support ways of working together.</p>

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