Reflections on the Waiting List Conference

2026.10.29

Helena Robinson – Countess of Chester Hospital

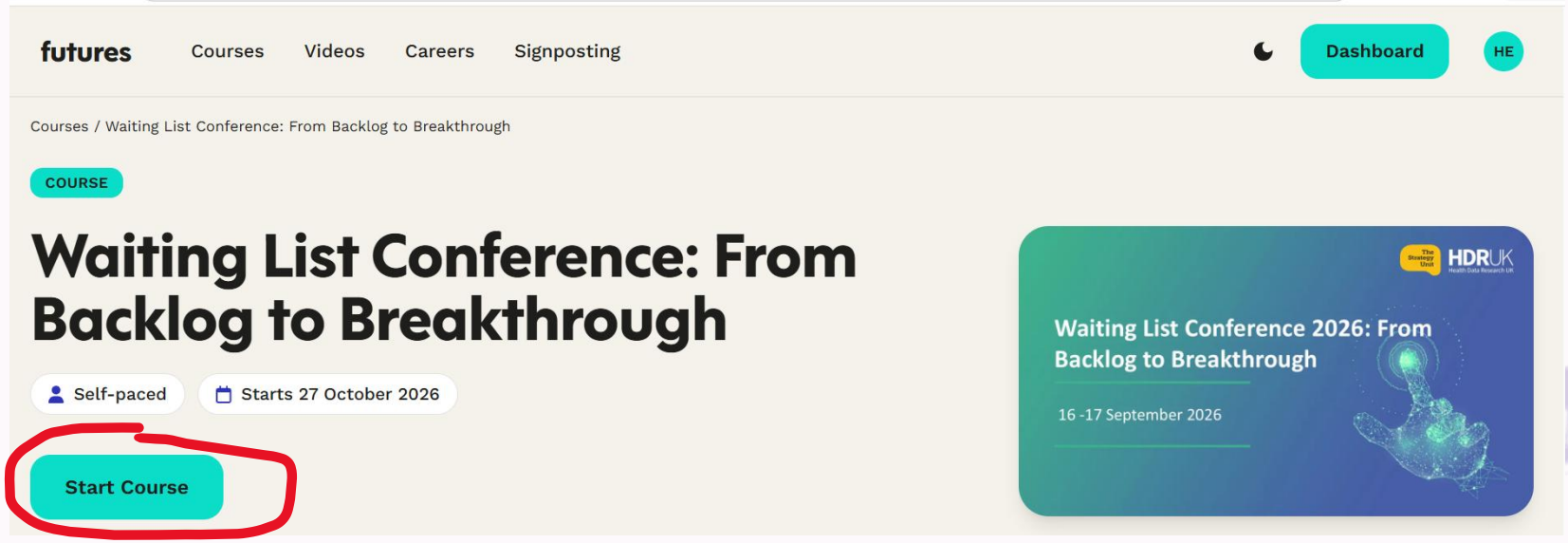
Intro

- General reflections
- Specific Highlights
- Where I’m apply what I learned

General Reflections



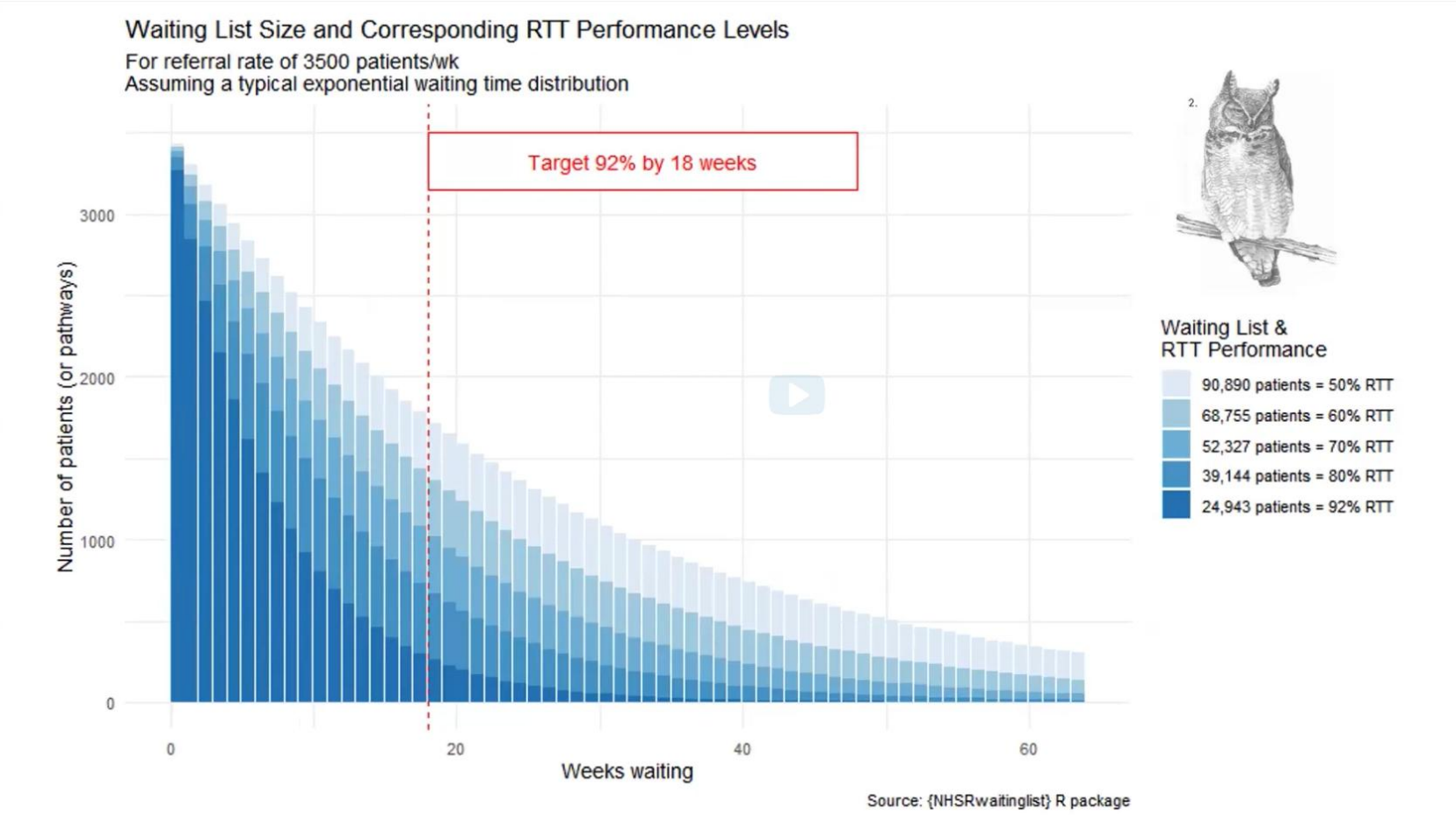
My conference highlights



https://hdruklearn.org/courses

Bring your Waiting Lists to Life

Tom Smith (NUH)



See also:

- Amy Makawana – **NHSR Waitinglist Package in Practice**
- Simon Wellesley-Miller - **Adapting the NHSR Waitinglist Package for Community Waits and Other Areas**
- Chris Mainey – **Using Queuing Theory and Simulation in NHS Planning**

Understanding efficiency, scheduling and capacity in operating theatres

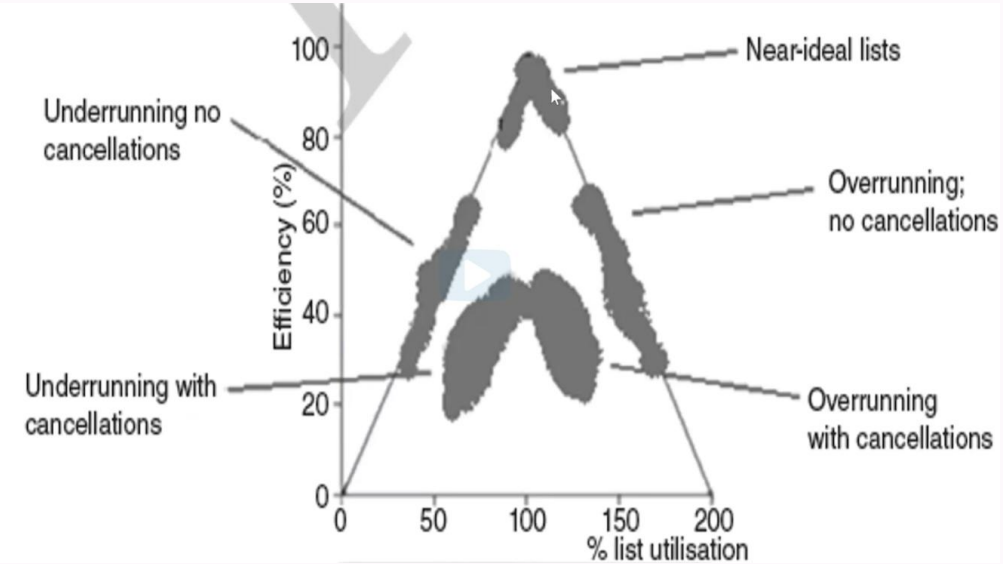
Prof. Jaideep Pandit

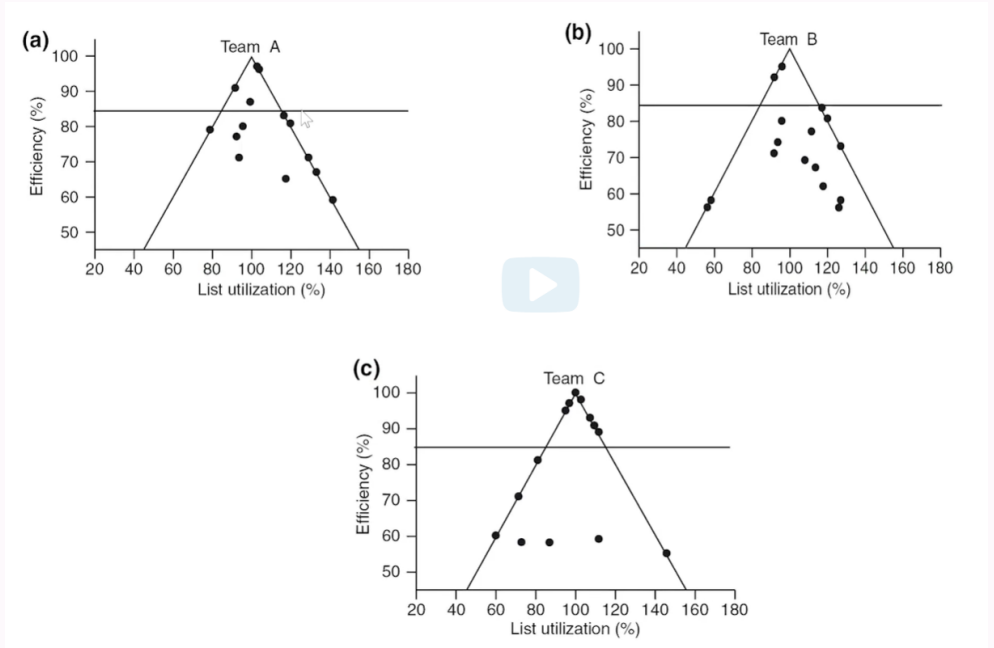
- A & B 'favoured' by managers
- C subject of some focus ('lazy')

- Efficiency Ɛ = [(FSU) – (FSO)]X (FCD)

Team	patients				
A	92				
B	79				
C	57				

Team	patients	utilisation	cancellation	over-runs	Efficiency Ɛ
A	92	101%	8%	38%	79%
B	79	110%	13%	50%	72%
C	57	95%	5%	6%	90%





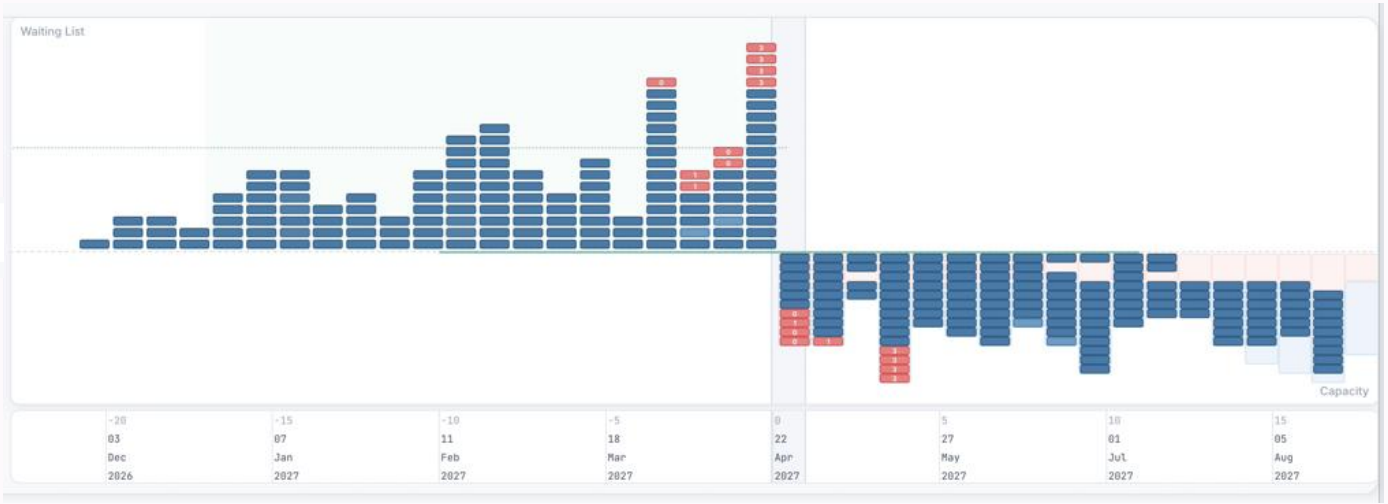
Managing long waits? Or the causes of long waits?

Rob Findlay

140 patients on list, 92% wait time 37 weeks



still 140 patients on list, but shorter wait of 17 weeks

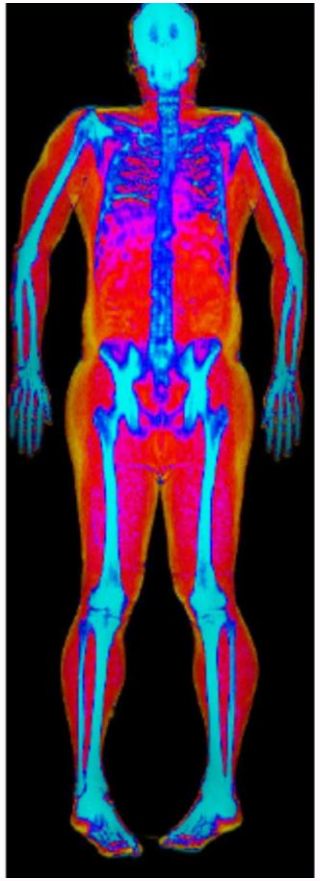


How I’m applying what I’ve learned at my Trust



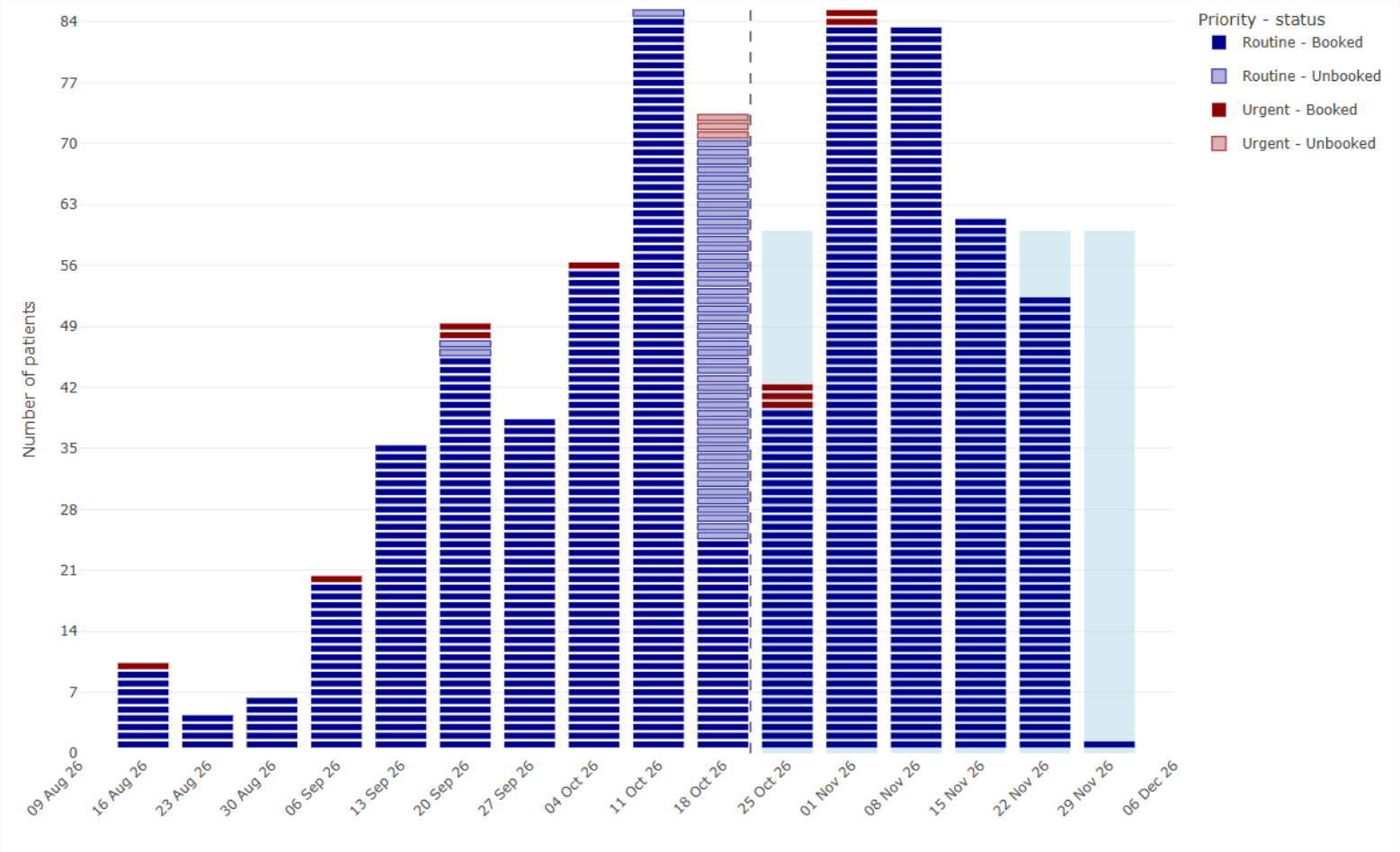
Diagnostic Waitlist Management

Target: 99% within 6 weeks

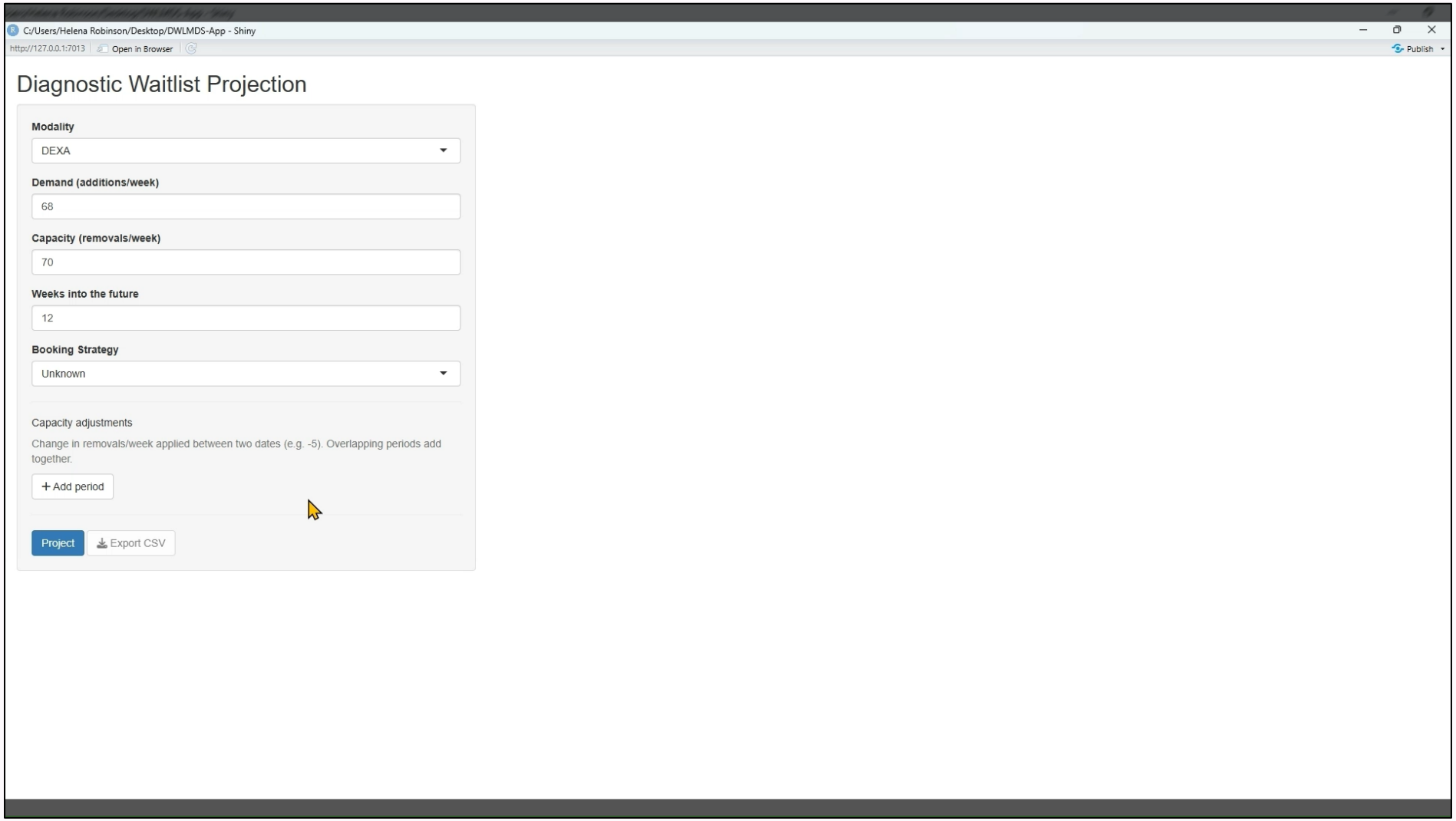


- Radiology, Endoscopy, Audiology, Echo
- Data reported weekly (DWLMDS) and monthly (DMO1)
- Made an automated pipeline archiving our submissions
- Want to use that archive to help manage that waitlist – **visualising the waitlist**, **performance and waitlist size projections under different scenarios**, **retrospective analysis of actuals vs plan**.

Visualising the waitlists



Performance and Waitlist Size Projections



Thanks for listening!

